

LOGGING IN

STEP 1

Click <u>here</u> to go directly to the Laver Cup Ticket Shop or enter ticket-onlineshop.com/ols/lavercup/en in your web browser.

STEP 2

Click on Login in the upper right corner of the screen.

STEP 3

If you have a login for the Laver Cup Ticket Shop, please enter it and click on Login. Proceed to Step 10.

If you are a first-time user, please see Steps 4 - 9.

STEP 4

For First Time Users ONLY: If you have never created an account for the Laver Cup Ticket Shop, click on the "Forgot your password?" link.











STEP 6

For First Time Users ONLY: Enter the email address associated with your Laver Cup tickets and click "send".



STEP 7

For First Time Users ONLY: You will then see the message below. Please look for an email with the subject line: Password from kundenservice-laver-cup@eventim.de.



STEP 8

For First Time Users ONLY: Click on the link in the email and create a password for the Laver Cup Ticket Shop.



STEP 9

For First Time Users ONLY: Once you have created a password, you will see the message below.

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	ticket-onlineshop.com	ф.
	R.	Login
Thank you for	changing your password. You with the new password.	ı can now log in
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back to laver	cup.com	
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SAVE OR FORWARD TICKETS

STEP 10

Once you are logged in, click on the My Account icon on the upper right corner.



STEP 11

Click on "My digital tickets" in the "My Account" section.



STEP 12

Under "My Digital Tickets" you can view all your tickets listed by session.



STEP 13

Click on the ticket icon to Save your tickets on your smartphone.





STEP 14

Select the appropriate digital wallet to add to your smartphone.

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LAVER		0	
Session 5 · Sep 22, 2024 12:00			
SAVE TICKET ×			
Add to Apple Wallet			
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1 Share 1 ticket	■ Save ticket	1	
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STEP 15

Save to your digital wallet by clicking "Add".



STEP 16

To transfer tickets to others, select the share button. You may select as many tickets as you would like to transfer.

STEP 17

Enter the name of who you are sharing the ticket with (optional) and click on "Share".







TICKET MANAGEMENT GUIDE

STEP 18

You can then choose how you would like forward the tickets (ex. Whatsapp, iMessage, email, etc.). The recipient of the ticket does not need an account.



STEP 19

Alternatively, you can copy the link by clicking on "Copy link for sharing" and forward it.



STEP 20

Display your ticket in your digital wallet to enter Uber Arena.



IF YOU HAVE ANY QUESTIONS REGARDING THIS PROCESS, PLEASE CONTACT OUR TICKET SHOP SUPPORT BY CALLING +49 1806 121992 OR BY EMAIL AT <u>kundenservice-laver-cup@eventim.de</u> FROM MONDAY TO SATURDAY BETWEEN 8:00 A.M. AND 8:00 P.M. CET.